



Are You Ready For the Holiday Period?

With Christmas fast approaching, are you already thinking of ways to manage your staff returning home and being with their families during the festive period?

And how will you manage a quick return to 'business as usual' once Christmas is over? Here at Vix, we can help you figure it out.

In addition to providing our clients with superior software solutions for workforce management, Vix also offer expert advice by utilising our product knowledge with your workforce data to help you make strategic decisions and run your campsite more efficiently.

In the past we've helped our clients manage the bulk suspension of rosters, allowing staff members to return home during the Christmas period. This involved providing the staff and software to assist with the management of over 2,500 people and over 2,000 rooms.

With our help, the client was able to manage the movement of over 2,500 people on ad hoc mid-swing trips to return to their families during the Christmas break. This was done with minimal disruptions. Furthermore, as requested by the client, we were able to ensure an employee's room was retained when leaving mid-swing—removing the need for gear management/lockers and out of band room cleans. It also ensured business returned to usual upon employees returning from seeing their family.

The Situation

The client wanted to allow people to leave mid-swing to return to their families during the Christmas break without impacting their next swing (unless the dates overlapped). They also wanted to allow people to leave their gear in the room, which meant no one else could stay in that room whilst they were gone.



The client also wanted to determine if the next swing would be impacted by the Christmas break and, if so, modify bookings appropriately. Following the return of employees from their leave, the client wanted to re-instate the normal procedures for room allocation and gear lockers.

The Outcome

Vix worked closely with the client to build a nightly job. The nightly job involved running associated reporting that identified the people leaving mid-swing and then isolated the room of these employees, ensuring it was not re-allocated to someone else. We then adjusted the person's booking to ensure all sequencing and roster rules remained intact.

After making these changes we provided reports to support the local accommodation and travel managers, which ensured they had visibility of all employees who were leaving and returning site during the Christmas period.

Once the approach was agreed on, Vix tested the process and then ran the nightly job over the agreed Christmas period. As people returned to the campsite, we reverted all the automated booking processes to their previous state, ensuring business returned to usual.

For more information

To find out more about how our consultancy services could benefit you, contact:

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